

„Quality Program – Process improvements as a quality offensive for the customer as well as for supervised capital management companies“

In a quality program, it is crucial to use business analysis and business process management to put all existing processes to the test together with customers and third parties, so that an increase in efficiency and quality can be achieved through adjustments and improvements.

General Information

In this specific project, our client was one of the world's largest financial service providers offering services in asset management, custodian bank services, fund accounting, etc.

Challenges

- Gathering and analysis of existing processes from fund accounting in cooperation with IT and third parties to identify possible improvement potentials with the aim of increasing quality and efficiency, increasing the degree of automation, reducing risk and digitization. The processes considered included transaction processing (derivatives, shares, etc.), settlement issues with third parties (custodians, clearing brokers), valuations and satellite applications, which are to be replaced by SimCorp solutions
- Communication and coordination between all departments involved, IT and other business units (e.g. middle office, depository, etc.)
- Process modelling to illustrate the identified potential for improvement
- Project planning of the individual improvement measures and coordination with the parties involved

amfin Consulting GmbH takes over the management of such programs and takes care of their successful implementation