„Training and on-the-job practice for the use of SimCorp Dimension by the end-user and in the project"

The training of end-users and to some extend the training of project team members is particularly part of a new system implementation and is therefore also projected to the different requirements and needs of the target group.
For this purpose, we develop targeted strategies and individual training concepts for the different modules in SimCorp Dimension (SCD), which we apply for onsite or remote training sessions.

General Information

In this specific project, our client was one of the world's largest financial service providers offering services in asset management, custodian bank services, fund accounting, etc...

Challenges

- Development of a training concept for the introduction of SCD for project employees in the testing team with the goal of being able to operate the system independently and validate the test results on their own responsibility

- Training-on-the Job for employees in the SCD support department from the EMEA and APAC region with the aim of being able to monitor day-to-day business in SCD and to be able to intervene proactively in error handling

- Our training courses consider the customer's international business presence, which is why our training courses are usually held in English

- Due to the internationally assembled teams, it is now inevitable to carry out training successfully in a remote environment, to maintain the cooperation of colleagues via online lessons and ultimately to monitor the progress of the training

amfin Consulting GmbH passes on the knowledge so that you can work more effectively